



Frequently Asked Questions for Virtual Quilt Market 2021

1) How do I experience the show?

- An email with instructions and a link to the Attendee website will be sent prior to the show or after you register if you register during the show.
- Preferred browser is Google Chrome.
- Make sure your email and mobile number are correct prior to the show so you can get your verification code to login.
- Some features will be available prior to the live show. Schoolhouse, Seminars and Take & Teach will be available on their scheduled dates.

2) How long will recordings from Schoolhouse, Seminars, and Take & Teach be available?

- Until April 23, 2021 at 8 PM CDT
- Only exception is "Today's Quilting Trends 2021"; only available until 3/25/2021 at 6 PM CDT

3) Will I be able to have a video chat with an exhibitor?

- Yes! Just click on "Join Virtual Meeting" within the exhibitor profile
- *Please note the Virtual Chat with exhibitors will not be available until the show officially opens on March 23rd at 10 AM CDT.*

4) How do I view Sneak Peek presentations?

- Click on the link and a YouTube video will open for viewing.

5) I want to add classes to my registration.

- Click on the "Already registered?" on the registration page here: <https://cvent.me/aQ44oq>
- You will need your email address and the confirmation number provided in your confirmation email.

- Classes can be added even after the live session has occurred. The videos will then be accessible on demand.
- 6) I signed up for event registration, but I want to upgrade to the All Access Pass.
- Contact our office enrollment@quilts.com for us to help you.
- 7) Is there a cutoff time for registration?
- Yes! Thursday, March 25, 2021 at 6 PM CDT
- 8) How can I see the schedule in my time zone?
- Under the All Sessions tab you will see an option in the right corner to toggle that.
- 9) What are the prizes for the game?
- Full buyer registration for FQM'21 Houston
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 - 1st in line for Sample Spree with 1 friend at FQM'21 Houston
 - 2nd in line for Sample Spree with 1 friend at FQM'21 Houston
 - 3rd in line for Sample Spree with 1 friend at FQM'21 Houston
 - Winners will be announced Thursday, March 25, 2021 at 6 PM CDT
- 10) Do you have a help desk?
- Please contact the Quilts Enrollment team for help with the show.
 - Email: enrollment@quilts.com
 - Phone help is available Monday-Friday 9:00am-1:00pm CDT.
 - (877) 5-QUILTS